



Syri i Vizionit

NGO "Syri i Vizionit"

Rr. Isa Demaj nr.14, 30000, Pejë, Kosovë
+383 (0) 39 423 240, +383 (0) 44 111 408
info@syriivizionit.org, www.syriivizionit.org

mendo globalisht, vepro lokalisht

Call for Local Expert

Contract Title:

Evaluation of the Project: Implementation of international standards in second level health at General Hospital in Pejë (Kosovo)

Project Title:

Implementation of international standards in second level health at General Hospital in Pejë (Kosovo)

Project Background:

The aim of the humedica project in Kosovo is to improve the delivery of health services in the general hospital of the city of Peja, Kosovo by developing and implementing nutrition standards and complementary activities to improve the skills of hospital staff through tailored training and workshops.

Project impact: The implementation of the project will contribute to improve the overall operations regarding nutrition including hygiene and sanitation inside the catering units which shall be addressed through development of manuals, protocols, trainings and small physical interventions that lead to improved delivery of services at the hospital and increase the efficacy and safety levels. Furthermore, it helps in taking action to build safe and acceptable protocols and standards which in turn will reduce potential health impacts on the nutrition. Through this project, the hospital will also be able to organize catering and nutritional support with all other services in a hospital and provide adequate nutritional care to all patients in all departments/units.

Project Objective:

- Improve delivery of health care services through the development and implementation of nutrition standards by conducting complementary activities to improve the skills of hospital staff through tailor-made skills training and educational workshops.

Specific Objectives:

- Baseline study on existing structures and mapping of needs; and draft report recommendation for nutrition protocols;
- Drafting a nutrition manual and protocols by an external expert through a participatory approach;
- Improvement of hygienic and sanitary conditions by small-scale investment;
- Obtaining certification to food safety standards (ISO 22000:2018) and quality management standards (ISO 9001:2018).

Main outcome:

The purpose of the project is to provide quality healthcare services and enhance the expertise of hospital staff through a combination of theory and hands-on training by developing protocols for nutrition and food safety standards.

Duties and responsibilities of the Evaluator:**Specific:**

- How much has the project contributed to improve patient care services while implementing international standards in the field of nutrition at the Peje/Pec Regional Hospital? **Please highlight the achievements and deliverables.**
- How much has the implementation of the ISO 22000 contributed to increase a sound quality management system and improve the safety levels in food management and handling processes as well as how physical investments in the kitchen improved the hygiene and sanitary conditions at the Peje/Pec Regional Hospital? **Please highlight the achievements and deliverables.**
- How did the capacity workshops contributed to increase the level of knowledge of the regional hospital staff including doctors, nurses and other technical staff and what training techniques have been used? **Please highlight the achievements and deliverables.**

The other evaluation points include the following:

1. Highlights the main achievements of the project, in quantitative and qualitative terms; this includes assessing whether indicator targets were met and explaining project a success or failure in meeting project targets;
2. Determines the efficiency and effectiveness of e actions undertaken and resources used, assessing whether the cost of the project can be justified by its results;
3. Assesses the effectiveness of the project design and approach in achieving the

specific and overall objectives.

4. Analyze the effect of any changes made to the project design during the implementation;
5. Analyses the degree and effectiveness of inputs, support, and coordination with key institutional stakeholders including Humedica as a lead partners and the Project Steering Group as the main coordination body for the project;
6. Assesses the likely sustainability of the project's impact, in particular the sustainability of the project target;
7. Assesses the extent to which the project contributed to the wider strategic aims of the Humedica with regard health sector and its relevance in the project context;
8. Assesses the extent to which the project effectively identified and addressed cross cutting issues such as, gender issues, social, economic and environmental impact;
9. Outlines the main lessons learned from the implementation n of the project, and key recommendations regarding the design and implementation of future similar projects, thus making greater impact increased efficiency and effectiveness.

The evaluator shall develop questionnaires, hold interviews physically with the hospital staff and members of the Project Steering Group, and Syri I Vizionit staff and the international expert.

Final product: Final Evaluation report reflecting on questionnaires and interviews.

Evaluation Criteria for the Assignment:

- Professional experience (CV) of the applicant specifying professional expertise with particular focus on the monitoring and evaluation of the projects;
- Submission of 3 relevant work references on the monitoring and evaluation of the projects;
- Document from the court that candidate is not under investigation;
- Copy of the ID card;
- Confirmation letter from the local bank on the applicant's bank account;
- Methodology of work that will be applied and specifying the practice of data collection methods during the evaluation process;

- Work plan and division of the tasks between the main components.
- Financial proposal and budget breakdown.

The application process is open from 03 – until 10 July 2023 23:59 hrs.

Submission of the completed application should be delivered to the following email address info@syrivizionit.org noting the subject: Project Evaluation of Implementation of international standards in second level health at General Hospital in Pejë (Kosovo).